

Our Mission and Vision

Mission

To provide patient-centered, quality healthcare services regardless of the ability to pay.

Vision

To be the lead provider of innovative, quality healthcare services.

Commitment to Quality

Alcona Health Center adheres to evidenced-based guidelines to provide the highest quality of care to our patients.

We are an accredited
Patient Centered Medical Home.



Who We Serve

Alcona Health Center is a non-profit, Federally Qualified Health Center (FQHC) serving the eastern upper peninsula and northern lower Michigan.

As an FQHC, we are able to offer an income-based sliding fee program (income-based payment plans) to assist lower income families. We participate in Medicaid and Medicare programs and we accept most commercial insurances.

We are here to serve the whole community!

Alpena
Cheboygan
Harbor Springs
Harrisville
Indian River
Lincoln
Oscoda
Ossineke
Pellston
Petoskey
Pickford



Community Health Worker's Name: _____

Phone: _____



**Community Health Workers
How Can They Help
Support Your Health?**

alconahealthcenters.org

Who are Community Health Workers?

At Alcona Health Center, **Community Health Workers (CHWs)** are specially trained professionals who help patients overcome everyday challenges that affect their health. These challenges—known as **social determinants of health**—can include anything from lack of transportation to food insecurity.

If something is standing between you and your health goals, your CHW is here to help.

What can a Community Health Worker help with?

- Assistance with complex forms
- Child Care and parenting resources
- Educational support
- Food insecurity
- Housing concerns
- Transportation issues
- Help connecting with support groups
- Insurance enrollment and understanding
- Financial resource navigation
- And much more!

Your Patient Centered Medical Home Care Team

At Alcona Health Center, your care team includes professionals from **medical, dental, behavioral health, recovery services, pharmacy**, and more. Together, we help you set and reach your health goals.

If non-medical challenges are getting in the way, your care team may refer you to a **Community Health Worker**—or you can request to meet with one directly.

Help is within reach – we are here for you.



What Will the Community Health Worker do?

- Listen to your concerns
- Help answer health-related questions
- Provide hands-on assistance
- Connect you with community resources and services

Why Does Alcona Health Center Offer This Service?

As your Patient Centered Medical Home we are committed to being your partner in health.



We understand that life can present real challenges—like limited access to nutritious food or reliable transportation—that make it harder to stay well.

That's why our Community Health Workers are here: to help you navigate those barriers and move toward better health and wellness, one step at a time.

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